

## Mission Statement

review, rationalise and strengthen the management and operation of fines recovery services within Victoria.

provide a service that is relevant, responsive and a cost effective alternative to current practices.

provide a service that maintains compliance of local laws and achieves high levels of return for customers.

provide a service that meets community expectations of fairness

# Bartels Taylor

& Associates  
Pty Ltd



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Licensed  
Commercial Agents

# Council's 'one-stop' Shop

## Range of Services

Local Laws Infringement Management  
Local Laws Infringements  
Prosecutions



Local Laws Compliance Audits

unpaid fines  
unpaid fines  
council non-voters  
council non-voters  
overhanging foliage

Animal Census

overhanging foliage  
animal register  
animal register  
revenue losses  
revenue losses  
prosecutions  
prosecutions  
visible house numbers  
visible house numbers  
overdue rates  
overdue rates



Animal  
Census  
Follow-up  
Service

Council Non Voters



The  
Magistrates  
Court of Victoria

Licensed Commercial Agents

## Benefits to

Council

Councils that employ  
BTA P/L enjoy:

- cost effective management of local law infringement offences
- an alternative to the PERIN system
- speedy resolution of local law matters
- an experienced service – most services involve a visit from one of our field officers
- an efficient service – all our employees are well trained
- a positive public relations exercise – no heavy handed or bullying techniques are used
- a rise in Council revenue – overall 70% of fines are resolved
- a comprehensive report – full detail of findings is provided

About BTA P/L

We are a Melton based company with many years of experience specialising in local laws infringement management.

BTA P/L offers an extensive range of services. We have the flexibility to tailor a program especially to Council's needs plus our range of services is offered State-wide.

Our employees are experienced and well trained and we have a proven track record of achieving results for Council.

Develop a management strategy to get the results that you require.

Contact **Julianne Bartels**  
& discuss your particular requirements.