



Payment Plan Options

Bartels, Taylor & Associates Pty Ltd offers a service to Councils for the collection of outstanding amounts as a result of customers failing to pay local laws infringement and Council rates notices.

This service has been designed to accommodate changes in the Infringement Act and provides **an avenue for Councils to recover monies** owed by adopting **repayment options** including:

- Time Extensions
- Payment Plans

Bartels, Taylor & Associates Pty Ltd is **ready to accommodate** the needs of Councils and has developed software designed to:

- accommodate a variety of repayment options
- provide information to debtors about the status of their plan and repayments
- follow-up defaulters in a timely manner
- provide comprehensive reports to Council, plus
- we have procedures and correspondence designed specifically for this service.

The Payment Plan Options Service can be contracted as a single item or combined with Local Laws Infringement Management and Local Laws Prosecution services.

The benefits to Councils of the Payment Plan Options service are many and include:

- **our commitment to Council based business** - Bartels, Taylor & Associates Pty Ltd works solely for Councils. We are not engaged in activities which, through legal reckoning, would take precedence over the management of your business. In the case of monies due to Council, repayment of your debt has priority.
- **cost effectiveness** – our services are very competitive in the market place.
- **financial effectiveness** – our single strong focus on Council work means that our employees are experienced in the management of a range of Council matters. BTA P/L can offer a range of options to debtors that we know through experience, are viable and effective.
- **customer service** – through careful management of your business and the effective training of our staff, we protect your image and reputation.
- **we are committed to getting results for you** – your success is our success.