



Local Laws Infringement Management

**Bartels, Taylor & Associates Pty Ltd (BTA P/L) provides a
'one stop shop'
for the management of local law offences.**

BTA P/L is equipped to provide a **comprehensive service for the management of fines** from the initial courtesy letter through to finalisation of the matter; or, to whatever point Council desires. Our service is **fully supported** by trained and experienced administrative and field staff, modern equipment and a specially developed database package.

The range of infringements we can manage for you include:

Parking Infringement Notices

Non-Voting Fines

Fire Hazard Infringement Notices

Land and Building Fines

Animal Fines.

Our service conducts a **physical door-knock at the addresses of unpaid fines.**

- a physical door knock ensures that only **confirmed addresses** are referred to Court, thus saving your Council unrecoverable Court lodgement fees.
- at point of contact, BTA P/L Field Officers advise the offender of the outstanding matter and provide information regarding **available options** for resolution including part payment options.
- we recognise the importance of effective public relations for your Council and our Field Officers are professionally **trained in negotiation and customer service** and are carefully selected on the basis of their firm, yet polite, manner.

Using this service for the management of local law offences, will usually achieve **resolution for Council** within two (2) months of the work being received by BTA P/L.

BTA P/L also provides a Local Laws Infringement Prosecutions service for **matters which remain outstanding** following door-knock activities.

Councils that employ BTA P/L Local Laws Infringement Management services currently enjoy the benefits of:

- **increased overall compliance** - individual's are more likely to settle outstanding debts when prompted by a personal visit
- **speedier resolution** - overall, up to 70% of total fines are resolved before PERIN intervention
- **increased Council revenue** - outstanding fines decrease as Council revenue rises
- **a positive image** - our non confrontational approach ensures a positive public relations exercise for your Council.