



# Our Range of Services

**BTA P/L is a company with many years experience in the management of local law infringements. The range of services that BTA P/L is able to offer Councils in the management of their local laws is extensive and available on a state-wide basis.**

**We have the flexibility to tailor a program specifically to your needs.**

BTA P/L maintains an **up to date knowledge** of changes to relevant legislation and is proactive in developing new services. Our extensive range of services includes, but is not restricted to:

**Local Laws Infringement Management**

**Local Laws Infringement Prosecutions**

**Animal Census**

**Animal Census Follow-up Service**

**Local Laws Compliance Audit**

**Council Election Non-Voters**

All activities are available either as a **one off exercise** in Council's strategies for compliance of local laws, or as a **part of a continuous compliance program**. A **comprehensive report** is provided on completion of the service.

BTA P/L has **experienced employees** who are extensively trained in OH&S, customer service, negotiation techniques, information privacy and the services being provided. Our field staff are **closely supervised and supported** by additional personnel (especially during 'out of the ordinary' situations) and administrative staff (as well as providing excellent service to members of the public) are efficient and knowledgeable in the **management of your data and reports**.

BTA P/L is able to deliver significant benefits to Council. These include:

- **efficient use of human resources** - we focus on your requirements (without the distraction of Council's day-to-day administrative tasks) and deliver a speedy outcome
- **economically advantageous** - our services are reasonably priced with many costs recovered as part of the compliance process.
- **ongoing increases to your revenue base** - you will enjoy an increase in payment of infringements and a subsequent reduction in outstanding fines
- **a positive public relations exercise** - the relationship we establish with your clients is not confrontational. Our field staff are neither threatening nor heavy handed.

**Julianne Bartels is happy to discuss your particular requirements with you and develop a management strategy to achieve the results you require.**

For more information contact Julianne Bartels

**Bartels, Taylor & Associates Pty Ltd**